

LAST SAFETY GAP CLOSED IN THE MULTI-STOREY CAR PARK

Where there were previously only barriers at the entrances and exits to the public multi-storey car parks in Geneva, additional high-speed doors from EFAFLEX now seal off the parking areas in the “Plainpalais” car park against unauthorised access. The recently reopened public multi-storey car park with a total of 737 parking spaces was equipped with a total of six EFAFLEX doors, which are controlled by the EFA-SmartConnect® module.

Fondation des Parkings is the largest car park operator in the Geneva region and has set itself the goal of digitising all its processes. EFAFLEX Swiss meets the associated high standards for service providers and suppliers and sets the benchmark in preventive garage door maintenance with EFA-SmartConnect®.

Christian Sommer, service manager at Fondation des Parkings, and his technical team look after the 200 or so parking facilities that the company operates in the Geneva region. Dylan Marra, a technician in the team, looks after the “Plainpalais” car park and is incredibly impressed. He calls EFA-SmartConnect® a digital accomplishment.

EFAFLEX makes centralised monitoring possible with this IoT solution for networked doors and the associated user-friendly app. The status of all doors is displayed clearly and in real time. According to the “Diagnosis – Service – Maintenance” principle, faults can be prevented in good time and maintenance can be planned with foresight. This minimises downtimes and lowers operating costs.

EFA-SmartConnect® also works highly efficiently even in the event of a fault: reports can be sent directly to EFAFLEX through the app. Thanks to fast transmission times, communication with EFAFLEX service technicians is just one click away. This speeds up processes and reduces downtime. The security of all data is ensured at all times.

EFA-SmartConnect® saves all the relevant information on the local network. The user decides when to send which information to EFAFLEX. Communication only takes place by deliberately transmitting data to the Service department. This communication is also subject to maximum security: all information is kept secure and confidential by using modern end-to-end encryption.

Dylan Marra concludes: “Thanks to EFA-SmartConnect®, I can check the status of the wear parts in real time and thus plan the next maintenance precisely and with foresight. In the event of a malfunction, I can also transmit all relevant data on the door, including the malfunction code, to the EFAFLEX service centre with one click.”